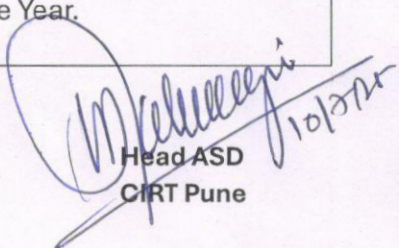


CORRIGENDUM -1 (10.07.2025)

Design, Development, Maintenance of Website with Content Management System (CMS) of CIRT Website

Sr. No.	Clause No.	Pg No	Existing Clause	Revised Clause
1.	-	3	Due date for online submission of bid: 21-July-2025, 1600 Hrs	Due date for online submission of bid: 24-July-2025, 1600 Hrs
2.	-	3	Physical Submission of Technical bid documents at CIRT, Pune: 21-July-2025, 1600 Hrs	Physical Submission of Technical bid documents at CIRT, Pune: 24-July-2025, 1600 Hrs
3.	-	3	Technical Bid Opening: 22-July-2025, 1100 Hrs	Technical Bid Opening: 25-July-2025, 1100 Hrs
4.	6.4. a	17	The website will support in English.	The website will support English, Hindi, and Marathi languages. The translation content will be provided by CIRT.
5.	6.6.2	18	Compliance of web standards and guidelines issued by Government of India time to time and certification by the CERT empanelled agencies, MEITY for GIGW compliance. A cyber audit including a (Vulnerability Assessment and Penetration Testing) VAPT as per Open Web Application Security (OWASP) Top 10 vulnerabilities must be carried out by a CERT empanelled auditor before making the site live.	Compliance of web standards and guidelines issued by Government of India time to time and certification by the CERT empanelled agencies, MEITY for GIGW compliance. A cyber audit including a (Vulnerability Assessment and Penetration Testing) VAPT as per Open Web Application Security (OWASP) Top 10 vulnerabilities must be carried out by a CERT empanelled auditor before making the site live. VAPT (Vulnerability Assessment and Penetration Testing) should first be conducted on the UAT or pre-production environment. Once all identified vulnerabilities are resolved and the system is confirmed to be free from any vulnerabilities, the VAPT report along with the VAPT certificate must be submitted.
6.	6.6.8	18	Design must have Search Engine Optimization (SEO) boosting elements/SEO friendly, highly user-friendly information architecture (IA) and clear navigation. The Design	Design must have Search Engine Optimization (SEO) boosting elements/SEO friendly, highly user-friendly information architecture (IA) and clear navigation. The Design of the

Sr. No.	Clause No.	Pg No	Existing Clause	Revised Clause
			development phase. The bidder to make such mandatory changes without any additional cost	bidder to make such mandatory changes without any additional cost. The bidder to submit SEO reports along with the certificates for two months post go-live, in accordance with SEO standards.
7.	-	24	Site Map	A downloaded link will be provided.
8.	7	25	Content Management Module – Authorised CIRT users will be able to upload the Content such of Website / Update / Delete information page. Manage Photos, News, Project Information, Contact details etc. on website.	Content management Module - Authorised CIRT users will be able to upload the Content such of Website / Update / Delete information page. Manage Photos, News, Project Information, Contact details etc. on website. Approximately 25–30 users are expected to access the CMS for content management. This number may slightly increase or decrease over time, but it should not impact on the website's performance and should not be treated as a change request or incur any additional cost. The system will be designed to support three levels of users, i.e. Admin, Reviewer, and Author, to manage workflows and content approvals effectively.
9.	7. vii	26	Audit trails of the documents hosted on the website should be maintained and should be accessible to the administrator as and when required.	Audit trails of the documents hosted on the website should be maintained and should be accessible to the administrator as and when required. Retention period for CMS audit trials is 1 year. It should be exportable in both format (PDF & CSV)
10.	10	27	Service Level Agreements (SLAs) Under SLA new Clause	<ul style="list-style-type: none">Maximum 10% CAP for the respective Year.



Head ASD
CIRT Pune

Annexure A

Pre- Bid Meeting Query Reply

Sr. No.	RFP Clause No.	Page No.	RFP Clause	Bidder's Query	CIRT Reply
1.	3.14 (3)	9	The bidder should have valid quality certification. • ISO 9001:2008 or above • ISO 27001:2013 or above	Is it mandatory to have ISO certifications?	Yes, Tender Condition Prevails
2.	6.2	17	CIRT reserved the right to amend/ add/ delete/ edit any of the following items of the scope of work at the cost of the bidder which shall be binding on the bidder. (Max limited to 10% approx. pages 200)	It's mentioned that... approx. pages 200... please elaborate	Kindly refer Clause No 6
3.	6.4	17	The Agency will design and develop CIRT website which will be the interface and service delivery channel for Government users, Automobile Manufacturers, State Road Transport Undertakings, Transport Dept., Municipal Corporation etc.	Is this website for pre-login only, or does it also include post-login authenticated user portal functionalities?	Yes, this website is Pre - Login only.
				Is the scope limited to revamping the responsive website (www.cirtindia.com), or does it also include other digital assets such as a mobile app, microsites, etc.?	This is new Tender for the Design, Development, Maintenance of Website with Content Management System (CMS)
				Are there any other external APIs or third-party systems that need to be integrated with the website? If yes, please provide a list of all external APIs expected to be integrated.	Currently, there are no external APIs or third-party systems to be integrated with the website. However, the website should be developed with a provision for future integration of third-party APIs as and when required. The architecture and design should be flexible and scalable to accommodate such integrations.
4.	6.4.a	17	The website will support in English.	What all languages to be covered in future?	Refer Corrigendum

Sr. No.	RFP Clause No.	Page No.	RFP Clause	Bidder's Query	CIRT Reply
5.	6.4.m	18	The website will have payment gateway link.	<p>Can you describe all end-to-end user flow which involves Payment Gateway Integration?</p> <p>Will this be a new payment gateway implementation or a migration of an existing setup from the current website?</p> <p>Should the system support auto-generated receipts, tax invoices, or downloadable payment confirmation?</p>	Only Payment link will be provided, and it's redirected to the HDFC site
6.	6.6.2	18	Compliance of web standards and guidelines issued by Government of India time to time and certification by the CERT empanelled agencies, MEITY for GIGW compliance. A cyber audit including a (Vulnerability Assessment and Penetration Testing) VAPT as per Open Web Application Security (OWASP) Top 10 vulnerabilities must be carried out by a CERT empanelled auditor before making the site live	VAPT to be done for UAT/pre-production or only for production?	Refer Corrigendum
7.	6.6.8	18	Design must have Search Engine Optimization (SEO) boosting elements/SEO friendly, highly user-friendly information architecture (IA) and clear navigation. The Design of the website may undergo changes during the design and development phase.	<p>Do you expect us to provide ongoing SEO support after the website goes live? If yes, please clarify the scope (e.g., keyword monitoring, content optimization, backlink building, SEO audits, analytics reports). If no, should we limit our SEO efforts to initial on-page SEO only before go-live?</p> <p>Are you expecting a monthly SEO performance report or ongoing recommendations to improve traffic and search rankings?</p>	Refer Corrigendum
8.	-	24	Site Map Image	Site Map image is not opening to be able to zoom in.	Refer Corrigendum
9.	7	25	Content Management Module – Authorised CIRT	Do you have an existing CMS in place?	No

Sr. No.	RFP Clause No.	Page No.	RFP Clause	Bidder's Query	CIRT Reply
			users will be able to upload the Content such of Website / Update / Delete information page.	What is the expected number of user roles (e.g., authors, reviewers, admins) who will be managing the content? Additionally, how many users will require access to the CMS?	Refer Corrigendum
10.	7. vii	26	Audit trails of the documents hosted on the website should be maintained and should be accessible to the administrator as and when required.	Can CIRT clarify the retention period for CMS audit trails (e.g., 1 year, 3 years) and whether these should be exportable in a specific format (e.g., CSV, PDF)?	Refer Corrigendum
11.	7. viii	26	<p>CMS Module</p> <p>a. All CIRT Testing Labs</p> <p>b. Safety & Homologation</p> <p>c. Consultancy</p> <p>d. Training Calendar</p> <p>e. Faculty Profile</p> <p>f. AIS Standards</p> <p>g. Library & Publication</p> <p>h. Gallery</p> <p>i. Vacancy</p> <p>j. Tender</p> <p>k. User Management module</p> <p>l. Events</p> <p>m. Any other additional Two Modules</p>	Can CIRT provide details on the functionality expected for the Any other additional Two Modules in the CMS? Should these modules be proposed by the bidder or predefined by CIRT?	Currently it is difficult to provide such details. You need to make customization provision in the CMS module as per the requirement of Module.
12.	9	26	<p>The new website should use Web 3.0 based tools and open-source software like LAMP architecture, Java script /J Query, HTML5, CSS3, Open LDAP etc.</p> <p>Following is the advised open-source technologies to be used:</p> <ul style="list-style-type: none"> • Server-Side Scripting: PHP / Laravel. 	<ul style="list-style-type: none"> • We are understanding that modern methods of web technology are acceptable apart from the technologies suggested • Is it mandatory to build using PHP/Laravel, or are we free to suggest more robust and modern web technologies? 	Tender condition prevails

Sr. No.	RFP Clause No.	Page No.	RFP Clause	Bidder's Query	CIRT Reply
			<ul style="list-style-type: none"> • Con. Mgmt. System: Joomla / Drupal. • Server-Side Database: MySQL / PostgreSQL etc. • O.S Platform for hosting: Linux / Windows • Any Other Add-On Feature: Only open-source tools will be preferred. 	<ul style="list-style-type: none"> • Would you be open to exploring modern headless CMS options instead of traditional platforms like Joomla or Drupal? 	
13.	10	27	<p>The Successful bidder shall maintain and support the supplied software for a period of 2 years from the date of Go Live of the system. The first six months of maintenance should be included free with all application maintenance activities and the Two years will be paid for the maintenance. The maintenance will cover technical updates, content management, and troubleshooting.</p>	<p>Will CIRT provide all content (e.g., text, images, videos) for updates during the maintenance period, or is the bidder expected to create or source content for specific sections (e.g., news, events)?</p>	Yes, CIRT will provide all the contents.
14.	10	27	<p>Service Level Agreements (SLAs)</p> <ul style="list-style-type: none"> • Response Time – e.g., "Critical issues resolved within 4 hours, minor issues within 2 working days. • Uptime Guarantee – "99.5% uptime excluding scheduled maintenance." • Penalty Clause – Deductions for non-compliance. 	<p>Is there a cap on cumulative penalties for SLA non-compliance during the maintenance period, similar to the 10% cap for development delays?</p> <p>What documentation is required to verify uptime compliance?</p>	Refer Corrigendum
15.	3.19	14	Warranty: The warranty shall remain valid for one year from the date of go-live.	What specific aspects /Components/Services will be covered under this warranty?	Kindly refer Clause No. 10 "Maintenance of Website"
16.	Generic			Please provide current Tech Stack, Concurrent Users, No. of pages.	Currently, there is no concurrent users

